

Simulacrum Labs Inc. — Privacy Policy

Effective Date: March 24, 2026

Last Updated: March 24, 2026

Simulacrum Labs Inc. ("Simulacrum Labs," "we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our distributed GPU compute platform and related services (the "Platform").

1. Information We Collect

1.1 Account Information

When you create an account, we collect: your name, email address, and authentication credentials (via Clerk, Google OAuth, or GitHub OAuth). For Node Operators, we additionally collect Stripe identity verification data (processed by Stripe, not stored by us) and bank account information (processed by Stripe, not stored by us).

1.2 Usage Data

We automatically collect: job submission history, compute usage metrics, credit purchase and consumption records, IP addresses, browser type and version, and timestamps of Platform interactions.

1.3 Client Content

Clients upload UE5 project files, Python scripts, and related data to execute compute jobs. This content is processed temporarily on Node Operator hardware and stored temporarily in Azure Blob Storage. Client Content is not analyzed, sold, or shared with third parties.

1.4 Node Operator Data

We collect from Node Operators: GPU hardware specifications, node identity fingerprints (Ed25519 cryptographic keypair), system telemetry (GPU temperature, utilization, power draw), job execution logs, and bandwidth measurements.

2. How We Use Your Information

- To provide and maintain the Platform
- To process payments and payouts via Stripe
- To dispatch compute jobs to appropriate GPU nodes

- To detect and prevent fraud, abuse, and security incidents
- To communicate with you about your account, jobs, and Platform updates
- To comply with legal obligations

3. How We Protect Your Information

3.1 Client Content Protection

- Per-job AES-256-GCM encryption of uploaded project files
- Jobs execute in isolated Docker containers with no host filesystem access
- Hidden rendering (-RenderOffScreen) prevents visual exposure of Client Content
- Secure wipe (cryptographic overwrite + deletion) of all job artifacts upon completion
- Ed25519 PKI authentication between nodes and orchestrator

3.2 Account Security

- Authentication managed by Clerk (SOC 2 compliant)
- Payments processed by Stripe (PCI DSS Level 1 compliant)
- All communications encrypted via TLS 1.3

4. Information Sharing

We do not sell your personal information. We share information only in the following circumstances:

- With Stripe: to process payments and payouts
- With Clerk: to manage authentication
- With Azure: to store uploaded project files and job results temporarily
- With Node Operators: only the encrypted project files necessary to execute your job (Node Operators cannot access your account information)
- As required by law: in response to valid legal process

5. Data Retention

- Account information: retained while your account is active, deleted within 30 days of account closure
- Client Content: deleted from Azure Blob Storage after job completion and client download, or automatically after 30 days
- Job history and billing records: retained for 7 years for tax and legal compliance
- Node Operator earnings records: retained for 7 years for tax reporting compliance

6. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information (subject to legal retention requirements)
- Object to or restrict certain processing of your information
- Data portability (receive your data in a machine-readable format)

To exercise these rights, contact us at contact@simulacrumlabs.com.

7. Cookies and Tracking

The Platform uses essential cookies for authentication (via Clerk) and session management. We do not use advertising cookies or third-party tracking pixels. We do not sell data to advertisers.

8. Children's Privacy

The Platform is not intended for use by individuals under 18 years of age. We do not knowingly collect personal information from children. If we learn that we have collected information from a child under 18, we will delete it promptly.

9. International Data Transfers

The Platform is operated from the United States. If you access the Platform from outside the United States, your information may be transferred to and processed in the United States. By using the Platform, you consent to this transfer.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of material changes by posting the updated policy on the Platform and sending an email notification. Your continued use of the Platform after such notice constitutes acceptance of the updated policy.

11. Contact Us

If you have questions about this Privacy Policy, contact us at:

Simulacrum Labs Inc.

Email: contact@simulacrumlabs.com

Website: simulacrumlabs.com